



## Benefits and Risks of Telemedicine

Telemedicine promotes the provision of medical care using information and communication technologies such as telephone and audio/ video conferencing. Although this method of healthcare delivery improves medical care access, it may not be appropriate in every medical situation. As such, if the consulting medical doctor determines an in-person assessment is necessary, arrangements will be discussed at that time in order to meet the highest standard of care.

### ***Risks Specific to Telemedicine***

- The same procedures relating to confidentiality that apply to in-person medical visits also apply to telemedicine situations, including the limits to confidentiality (see Campus Health Centre Privacy Information form). Although we are compliant with privacy legislation and take all reasonable steps to protect the security and confidentiality of information, there are some inherent privacy and security risks with online communication such as:
- Information being intercepted or unintentionally disclosed.
- Inability to see communication in context, including that non-verbal communication may lead to misinterpretation of thoughts/feelings of physician or student.
- Service disruption due to technical issues.

## Providing a Safe Telemedicine Experience

To provide you with a safe telemedicine experience, you need to complete and submit this form before an online telemedicine appointment may begin. If you have any questions or need assistance in completing this form, please email [HealthCentreK@sl.on.ca](mailto:HealthCentreK@sl.on.ca).

In addition, you are encouraged to engage in these practices:

- Conduct the session in a private location.
- Use headphones to maintain privacy, especially when there are others in your location who might overhear the conversation.
- Let your medical doctor know at the beginning of the session if there are off-limits topics, either due to your discomfort about those topics or due to other people present in the same location.
- Let your medical doctor know if there is anyone else in the room at any point during the session.

## STUDENT INFORMATION & AGREEMENT

Name (LAST, FIRST):			
Student ID:		Date of Birth (MM/DD/YYYY):	
Address:	STREET NUMBER & NAME, APT NUMBER, CITY, PROVINCE, POSTAL CODE		<i>Physical location during online telemedicine appointment</i>
Contact Phone:	(      )		<i>In case of technical difficulty during telemedicine appointment</i>

Emergency Contact Name:			
Emergency Contact Phone:	(      )	Relationship to You:	

I understand that my medical doctor is only available for a medical consultation at pre-arranged appointment times. Please see the alternate medical care providers listed below for immediate support.

I understand that if significant risks to myself or others are identified during my telemedicine appointment, my emergency contact listed above and/or emergency services might be contacted for assistance.

I have read and understand the information on pages 1 and 2 of this document, including the risks inherent in telemedicine, and I agree to proceed with telemedicine appointment with the Campus Health Centre at St. Lawrence College – Kingston Campus.

Student Signature:		Date (MM/DD/YYYY):	
--------------------	--	--------------------	--

### *Contacts for Medical Support in Kingston*

- |  |   |
|--|---|
| • Telehealth Ontario                                   | 1-866-797-0000  |
| • CDK Family Medicine and Walk-In Clinic               | 613-766-0318  |
| • Hotel Dieu Hospital Urgent Care Centre               | 613-546-1240  |
| • Kingston General Hospital – Emergency                | 613-548-3232  |
| • Guard.Me Mobile Doctor – International Students Only | <a href="https://www.guard.me/mobiledoctor.php">https://www.guard.me/mobiledoctor.php</a> |