

Google  
Chrome –  
Internet  
Browser Tips



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This is a manual that contains pertinent information about clearing internet history and other information for using the Google Chrome browser.

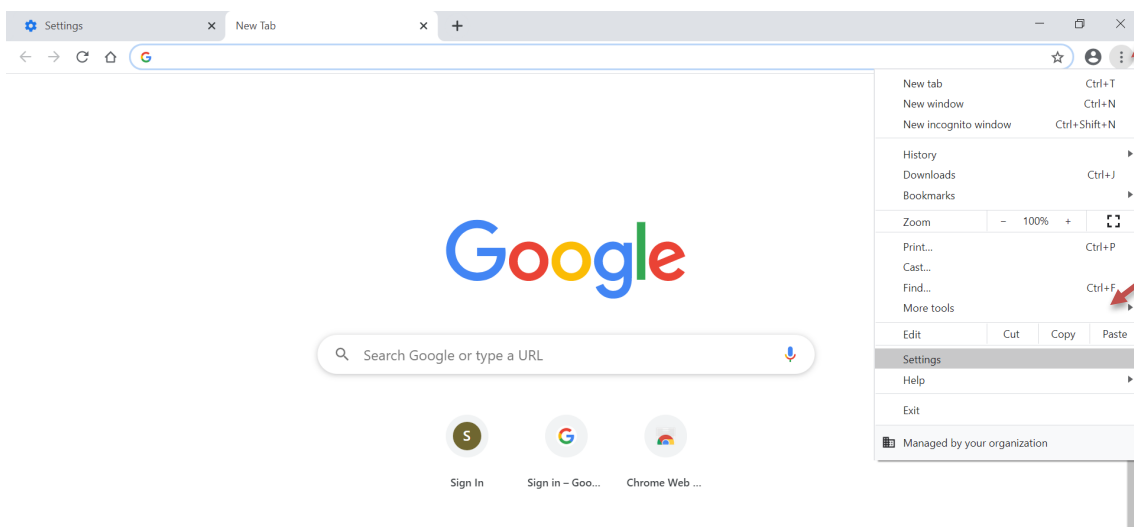
January 2023

## Chrome – Clear Cache

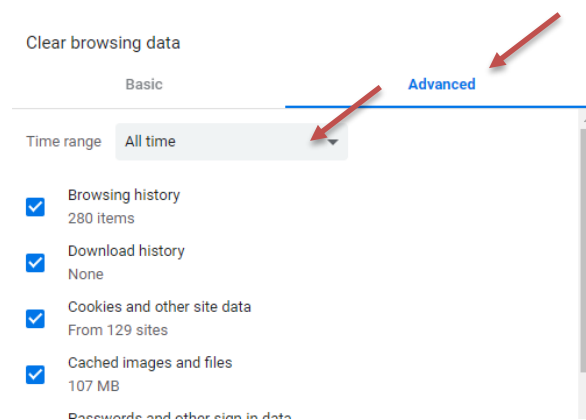
When you use a browser, like Chrome, it saves some information from websites in its cache and cookies. Clearing them fixes certain problems, like loading or formatting issues on sites.

### Clear Cache

1. On your computer, open Chrome.
2. At the top right, click on the three dots in the top right corner
3. Scroll down to 'More Tools' then click on 'Clear browsing data'

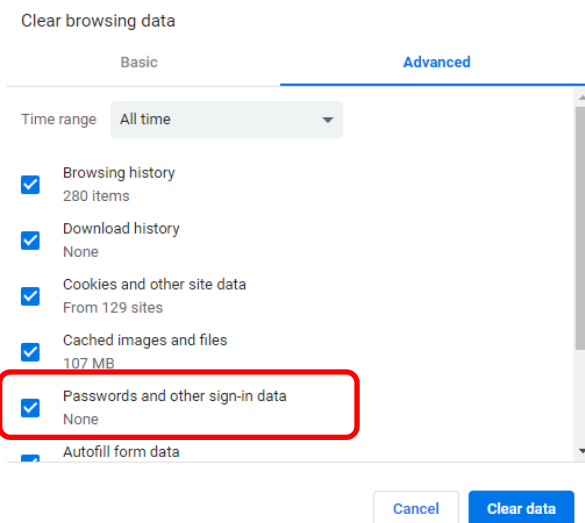


4. Select the 'Advanced' Tab
5. At the top, change the 'Time Range' to 'All time' by clicking on the drop down arrow

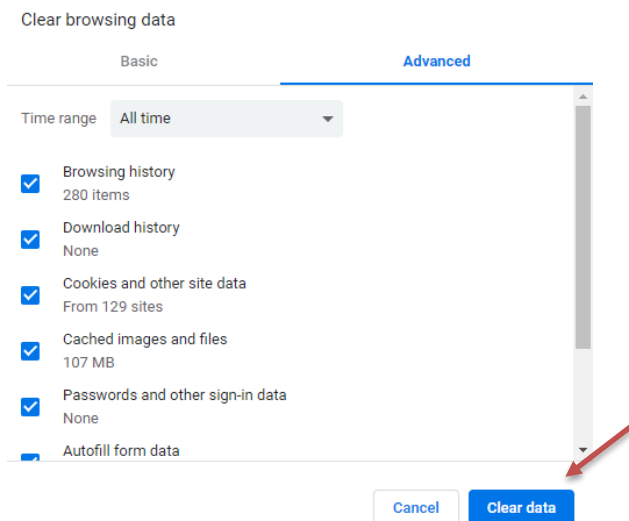


6. The top four steps should have a check mark ("Browsing history', Download history, Cookies and other site data' and 'Cached images and files')

7. Please be aware that if you've had a password reset, and you had your old password **set to 'remember'** on your device, you may want to clear your 'Passwords' as well. You will find that under the 'Advanced' tab. Be cautious that you know **ALL** your passwords used in your internet browser before you proceed with this step!




8. Click 'Clear data'.




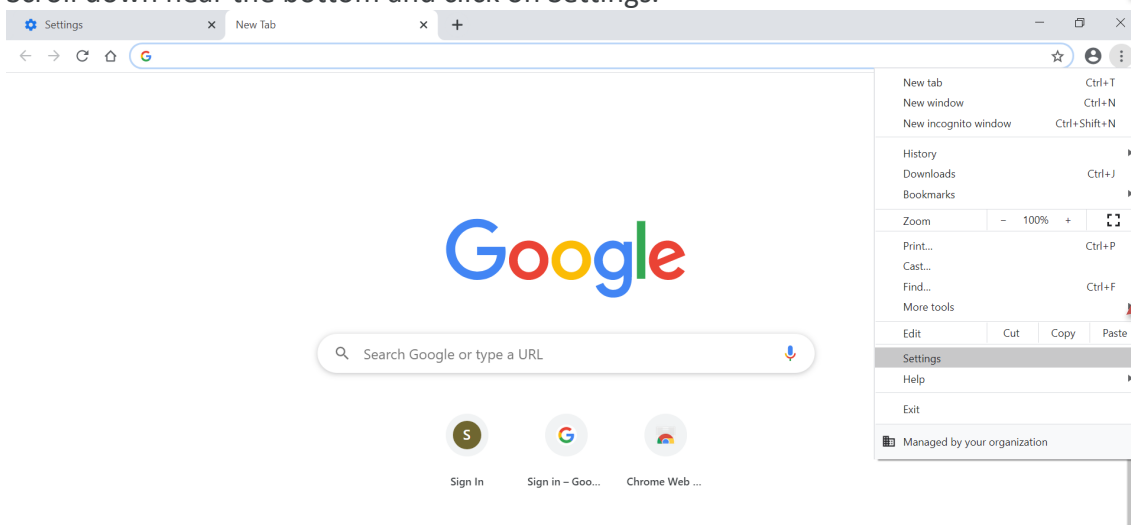
Helpful Hint: Regardless of the Internet Browser you are using, you can hit 'Ctrl/Shift/Delete', and it will bring up the 'Delete Browsing History/Clear browsing data' window.

## Chrome – Allow Pop-ups

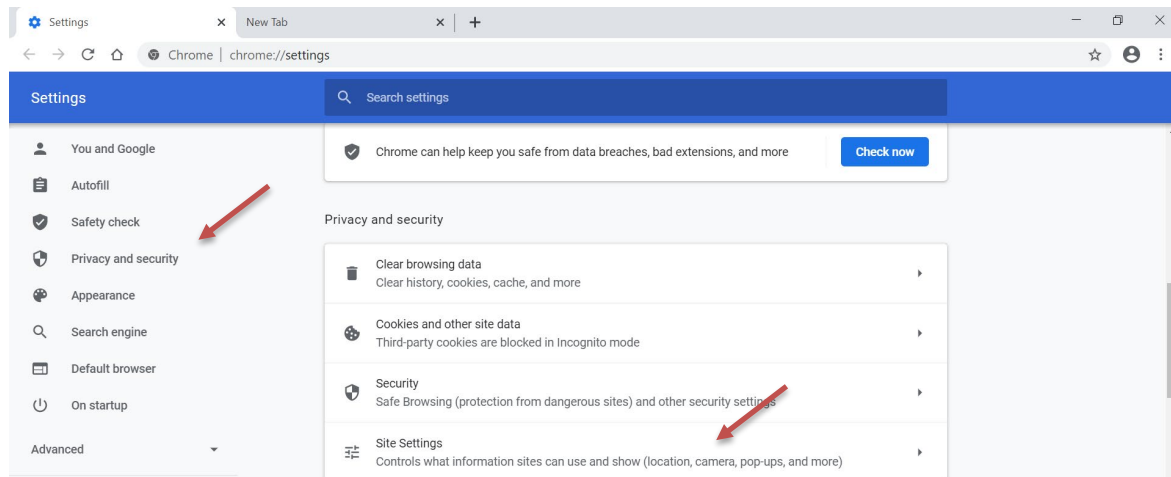
By default, Google Chrome blocks pop-ups from automatically showing up on your screen. When a pop-up is blocked, the address bar will be marked Pop-up blocked . You can also decide to allow pop-ups in certain instances.

### Turn pop-ups on

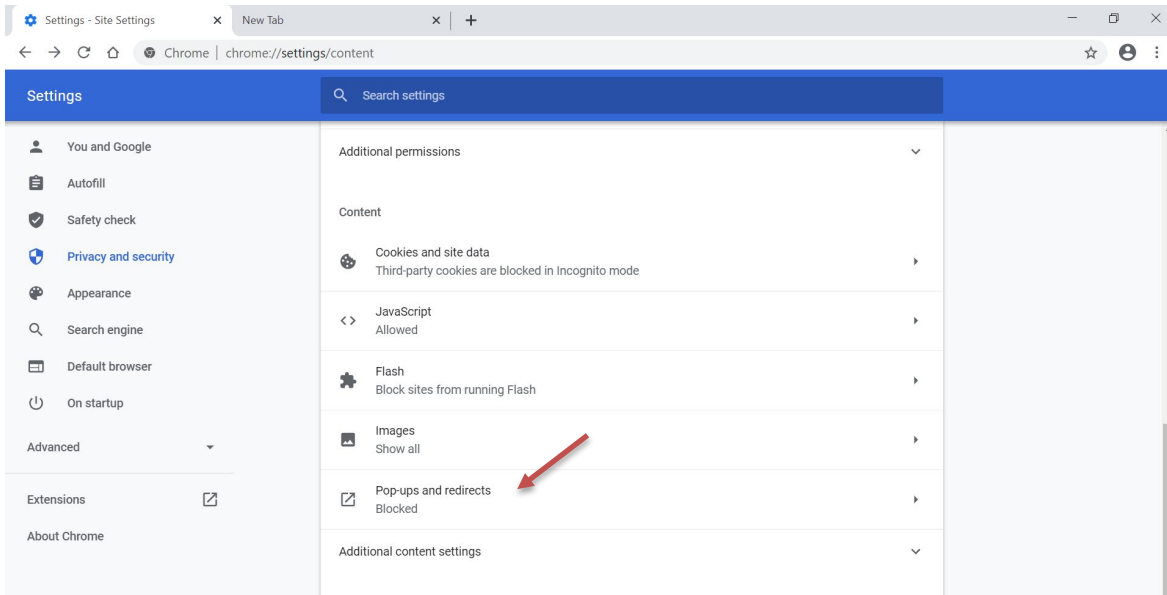
1. On your computer, open Chrome.
2. At the top right, click on the three dots in the top right corner .
3. Scroll down near the bottom and click on Settings.



4. Under 'Privacy and security', click Site settings.



5. Under 'Content' click on Pop-ups and redirects.



6. Under 'Default behaviour' change the bullet to indicate 'Sites can send pop-ups and use redirects'


← Pop-ups and redirects


Q Search

Sites might send pop-ups to show ads, or use redirects to lead you to websites you may not want to visit

### Default behavior

Sites automatically follow this setting when you visit them

 Sites can send pop-ups and use redirects

 Don't allow sites to send pop-ups or use redirects