

your STUDENT INSURANCE PLAN

(Full-time Students Only)

Designed for the students of
ST. LAWRENCE COLLEGE



2020-2021

- POLICY # 10001722
- GROUP # 513983



AS A FULL-TIME REGISTERED STUDENT
YOU ARE AUTOMATICALLY COVERED FOR
THE BENEFITS DESCRIBED HEREIN.

» OPTING OUT

Upon providing proof of alternate coverage, students may "opt out" of the Health and Dental prior to the deadline date and a refund will be issued by cheque or direct deposit. Opt Out online at www.wespeakstudent.com by clicking the Opt Out tab and completing the opt out application.

» DEADLINE DATES

Fall semester start students: **September 30, 2020 at 4pm**
Winter semester start students: **January 31, 2021 at 4pm**
Summer semester start students: **May 31, 2021 at 4pm**

» ONLINE OPTIONS

The following is a partial list of services that are available online at www.wespeakstudent.com:

- Choose your plan (deadline applies)
- Chat with a live operator
- Purchase coverage for your spouse and/or dependent(s) before the deadline date
- Find practitioners
- Create a Profile to submit/track your claims
- Download claim forms and plan booklet
- General inquiries
- Get information on your Out of Province/Canada Medical Emergency Insurance

» COORDINATION OF BENEFITS

Benefits under two insurance plans can be co-ordinated to increase your coverage up to a total of 100%. For example, if you have other coverage in place following payment under this plan, you can submit outstanding balances to the other plan for consideration.

» FAMILY ADD-ON

For an additional fee, you are able to add family members (spouse and/or dependents) to the plan. Visit www.wespeakstudent.com to complete the family application form by the required deadline. Please verify you have entered all information correctly, print & keep your confirmation #.

» HOW TO FILE YOUR CLAIM

Your drug, dental, and extended health care claims are paid by ClaimSecure.

Pay Direct (drug/dental claims): The **Pharmacy/Dentist** can submit your claim electronically for you, limiting your out of pocket expense. You will need to give the pharmacy/dentist the following:

- Your Group Number is 513983
- Provider: ClaimSecure (formerly RxPlus/Merx Health Corporation)
- Your Certificate/Student ID # i _ _ _ _ _ _ _ _ _ _ (10 digit alpha numeric number)

I.E. If your student ID # is 7 digits, the correct Certificate/Student ID # would be i007654321

All Dental Inquiries, call toll-free at 1-888-513-4464.

Submit Online: You are also able to submit your claim electronically by creating a profile with the insurer. You will need to provide your Group number, Student ID number and date of birth when setting up your profile. You must also set up a direct deposit account for reimbursement. Please go to www.wespeakstudent.com and select the Create a Profile button.

By Mail: Fill out the appropriate claim form. All claim forms can be downloaded from www.wespeakstudent.com, attach your original receipts and mail directly to ClaimSecure at: **ClaimSecure Inc. P.O. Box 6500, Station A Sudbury, ON P3A 5N5**

» COVERAGE BEGIN AND END DATES

September Start Students: September 1 - August 31
January Start Students: January 1 - August 31
May Start Students: May 1 - August 31

» PLAN CONSULTANTS

1 Yonge Street, Suite 2000 Toronto, ON, M5E 1E5
Tel: 416-216-0296
Fax: 416-216-1179
Toll-Free: 1-800-315-1108
Website: www.wespeakstudent.com
Email: help@aclstudentbenefits.com

WHAT PLAN WORKS BEST FOR YOU?

All full-time students that have paid the Health Plan fee are **automatically enrolled** in the **Balanced Plan**, if you wish to select an alternate plan you must do so prior to the deadline date at **NO ADDITIONAL COST!**

FLEX PLAN SELECTION - DEADLINE DATES APPLY:

September Start Students: September 30, 2020 at 4pm
January Start Students: January 31, 2021 at 4pm (new students ONLY)
May Start Students: May 31, 2021 at 4pm (new students ONLY)

» FLEX PLAN OPTION 1 BALANCED PLAN (Auto-Enrolled)

PRESCRIPTIONS:

80% co-insurance
\$8.00 Dispensing Fee Max
Maximum: \$5,000

DENTAL:

Basic and Preventative: 100%
Minor Restorative: 75%
Extractions (limit 2 wisdom teeth): 75%
Major Restorative: 10%
Maximum: \$500

EXTENDED HEALTH CARE:

Vision: 100% coverage to a maximum of \$65 for a general eye exam and \$80 for prescribed lenses and frames and/or contact lenses every 24 consecutive months.

AD&D Coverage Included

» FLEX PLAN OPTION 2 ENHANCED DRUG/VISION PLAN

PRESCRIPTIONS:

90% co-insurance
\$8.00 Dispensing Fee Max
Maximum: \$6,500

DENTAL:

Basic and Preventative: 80%
Minor Restorative: 50%
Extractions (does not include wisdom teeth): 50%
Major Restorative: 10%
Maximum: \$350

EXTENDED HEALTH CARE:

Vision: 100% coverage for a general eye exam and \$120 for prescribed lenses and frames and/or contact lenses every 24 consecutive months.

AD&D Coverage Included

» FLEX PLAN OPTION 3 ENHANCED DRUG & EXTENDED HEALTH CARE/VISION PLAN

PRESCRIPTIONS:

90% co-insurance
\$8.00 Dispensing Fee Max
Maximum: \$6,000

EXTENDED HEALTH CARE:

Paramedical Practitioners:
80% coverage to a maximum of \$300 per year for: massage*, physiotherapist*, clinical psychologist* and naturopath/chiropractor.

*physician referral required

Vision: 100% coverage for a general eye exam and \$160 for prescribed lenses and frames and/or contact lenses every 24 consecutive months.

AD&D Coverage Included

» FLEX PLAN OPTION 4 ENHANCED DENTAL PLAN

PRESCRIPTIONS:

65% co-insurance
\$8.00 Dispensing Fee Max
Maximum: \$2,500

DENTAL:

Basic and Preventative: 100%
Minor Restorative: 80%
Extractions (limit 2 wisdom teeth): 80%
Major Restorative: 20%
Maximum: \$750

EXTENDED HEALTH CARE:

Vision: 80% coverage to a maximum of \$65 for a general eye exam and \$65 for prescribed lenses and frames or contact lenses every 24 consecutive months.

AD&D Coverage Included

» HOW DO I CHOOSE ONE OF THE ENHANCED PLANS?

- 1) Please visit www.wespeakstudent.com before the deadline date.
- 2) Click on the Choose Your Plan option, select an alternate plan, enter the required information and submit.
- 3) Print & keep your confirmation # for your records.

LIVE HELP MESSAGING

Have a question? Chat with a live member of the WeSpeakStudent team. Visit www.wespeakstudent.com & have your student ID readily available.

